

JHC Support Service information for Parish Council meeting

This information relates to the year of 2025 from 1st January to 31st December

- * 357 clients were seen so very similar numbers to 2024.
- * Just over 800 food bags have been given out, so less than 2024 when we gave out 956. £ almost £1000 co-op vouchers have been issued, down on 2024 when £1300 were given out.
- * 137 Christmas Hampers were delivered, 5 more than in 2024. £3435 supermarket vouchers were also included with the hampers.
- * Enquiry type – our top enquiry is Grants (684) and has been for the last few years. Benefits are second highest enquiry (218), followed by housing which remained static at 100 enquiries Debt (50) which has doubled since 2024,
- * Individual grants – Total grants given to individuals was in excess of £90,000. Some of these grants were from other sources not just the JHC grant pot. This included Staywell for help with utility bills, Cambridgeshire Local Assistance Scheme & the Household Support Fund.
- * Organisational grants given out to the value of £28, 246.

Other JHC info

Team update – Our apprentice business administrator has settled in well, and we recruited a new family worker who started at the beginning of December as Corinne retired just before Christmas. Donna has settled in well and is currently working in all Sawston schools as well as William Westley & Stapleford.

We are extremely busy with appointments being booked at least 3-4 weeks in advance.

We are seeing a considerable increase in Clients who have gambling debts and are referring to agencies who specialise in this area of support. This is a quite serious issue and is affecting both sexes and people from all income brackets.

We continue to see lots of people with health conditions, and the number of clients over the age of 80 has increased significantly in the last couple of years.

Property & land - Redrow communicated with us just before Christmas informing us that following the merger between Barratt, David Wilson and Redrow, David Wilson are now building some of our units on the Tudor meadows site, they will be building the Redrow design house types so there is no change. This is the next phase of 5 x one-bedroom properties due to be completed by October 2026.

6 new residents moved into JHC properties in 2025.

Mordante house had a fire in March, fortunately no one was hurt and damage was limited to one bedroom and the communal lounge. A long process followed eventually agreeing contractors and a price in December. Work started early January 2026.